

**VIETNAM AIRPORT GROUND SERVICES COMPANY LIMITED (VIAGS)**  
**AIRPORT GROUND HANDLERS QUESTIONNAIRE**

Note	Questionnaire	2025																																				
1	Name and address of Insured:	<b>Vietnam Airport Ground Services Company Limited – VIAGS</b> Address: No. 49 Truong Son Street, Tan Son Hoa ward, Ho Chi Minh City, Vietnam. * <b>Vietnam Airport Ground Services Company Limited – Noi Bai Branch</b> VIAGS Noi Bai Branch: Noi Bai International Airport, Noi Bai Commune, Hanoi, Vietnam. * <b>Vietnam Airport Ground Services Company Limited – Da Nang Branch</b> VIAGS Da Nang Branch: Da Nang International Airport, Hoa Cuong Ward- Danang City, Vietnam. * <b>Vietnam Airport Ground Services Company Limited – Tan Son Nhat Branch</b> VIAGS Tan Son Nhat Branch: Tan Son Nhat International Airport - Tan Son Hoa ward, Ho Chi Minh City, Vietnam. * <b>Vietnam Airport Ground Services Company Limited – Long Thanh Branch</b> Binh Son Commune, Long Thanh District, Dong Nai Province, Viet Nam.																																				
2	Location of premises where work carried out:	Noi Bai International Airport Da Nang International Airport Tan Son Nhat International Airport Long Thanh International Airport																																				
3	Largest aircraft using the airports where Insured working:	VIAGS Noi Bai Branch: B747-800, A380 VIAGS Da Nang Branch: B747 VIAGS Tan Son Nhat Branch: B747-800 Long Thanh International Airport: B747-800, A380																																				
4	Number of employees:	Head Office: 545 employees VIAGS Noi Bai Branch: 1.372 employees VIAGS Da Nang Branch: 583 employees VIAGS Tan Son Nhat Branch: 1.555 employees VIAGS Long Thanh Branch																																				
5	Number and type of vehicles:																																					
	Split:																																					
	a) Airside	510																																				
	b) Non-airside	147																																				
6,1	Names of Carriers to which the Insured provides a ground handling service:	<b>VIAGS Noi Bai Branch:</b> <table border="1" style="width: 100%;"> <tr> <td>1 Aero Mongolia (M0)/DHT</td><td>19 Asiana Airlines (OZ)</td></tr> <tr> <td>2 Aeroflot (SU)</td><td>20 Atlas Air (5Y)/DHT</td></tr> <tr> <td>3 Aero-K Airlines (RF)</td><td>21 Astral Aviation (8V)</td></tr> <tr> <td>4 Aerotranscargo S.R.L (F5)/HAV</td><td>22 Bamboo Airways (QH)/PA</td></tr> <tr> <td>5 AFCOM HOLDINGS LTD (MP)/DHT</td><td>23 Cambodia Airways (KR)/DHT</td></tr> <tr> <td>6 Air Cambodia (K6)</td><td>24 Cathay Pacific (CX)</td></tr> <tr> <td>7 Air China (CA)</td><td>25 Cathay Pacific Cargo (CX CGO)</td></tr> <tr> <td>8 Air China Cargo (CA CGO)</td><td>26 Cebu Pacific (5J)</td></tr> <tr> <td>9 Air France (AF)</td><td>27 Centrum Air (C6)</td></tr> <tr> <td>10 Air Hongkong (LD)</td><td>28 China Airlines (CI)</td></tr> <tr> <td>11 Air India (AI)</td><td>29 China Airlines Cargo (CI CGO)</td></tr> <tr> <td>12 Air India Express (IX)</td><td>30 China Cargo Airlines (CK)</td></tr> <tr> <td>13 Air Inter Transport/Budget Lines (BD)</td><td>31 Central Airlines (I9)/DHT</td></tr> <tr> <td>14 Air Macau (NX)</td><td>32 China Eastern Airlines (MU)</td></tr> <tr> <td>15 Air Seoul (RS)</td><td>33 China Southern Airlines (CZ)</td></tr> <tr> <td>16 Air Incheon (KJ)</td><td>34 China Southern Airlines Cargo (CZ CGO)</td></tr> <tr> <td>17 All Nippon Airways (NH)</td><td>35 Chongqing Airlines (OQ)</td></tr> <tr> <td>18 Arkia Israeli Airlines (IZ)</td><td>36 Emirates Sky Cargo (EK)</td></tr> </table>	1 Aero Mongolia (M0)/DHT	19 Asiana Airlines (OZ)	2 Aeroflot (SU)	20 Atlas Air (5Y)/DHT	3 Aero-K Airlines (RF)	21 Astral Aviation (8V)	4 Aerotranscargo S.R.L (F5)/HAV	22 Bamboo Airways (QH)/PA	5 AFCOM HOLDINGS LTD (MP)/DHT	23 Cambodia Airways (KR)/DHT	6 Air Cambodia (K6)	24 Cathay Pacific (CX)	7 Air China (CA)	25 Cathay Pacific Cargo (CX CGO)	8 Air China Cargo (CA CGO)	26 Cebu Pacific (5J)	9 Air France (AF)	27 Centrum Air (C6)	10 Air Hongkong (LD)	28 China Airlines (CI)	11 Air India (AI)	29 China Airlines Cargo (CI CGO)	12 Air India Express (IX)	30 China Cargo Airlines (CK)	13 Air Inter Transport/Budget Lines (BD)	31 Central Airlines (I9)/DHT	14 Air Macau (NX)	32 China Eastern Airlines (MU)	15 Air Seoul (RS)	33 China Southern Airlines (CZ)	16 Air Incheon (KJ)	34 China Southern Airlines Cargo (CZ CGO)	17 All Nippon Airways (NH)	35 Chongqing Airlines (OQ)	18 Arkia Israeli Airlines (IZ)	36 Emirates Sky Cargo (EK)
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## VIETNAM AIRPORT GROUND SERVICES COMPANY LIMITED (VIAGS)

## AIRPORT GROUND HANDLERS QUESTIONNAIRE

Note	Questionnaire	2025	
6.1	Names of Carriers to which the Insured provides a ground handling service:	37	Etihad Airways (EY)
		38	Etihad Airways Cargo (EY CGO)
		39	EVA Air (BR)
		40	EVA Air Cargo (BR CGO)
		41	FireFly (FY)
		42	Guangxi Beibu Gulf Airlines (GX)/DHT
		43	Hongkong Express Airways (UO)
		44	InterGlobal Aviation - Indigo (6E)
		45	Japan Airlines (JL)
		46	Pacific Airlines (BL)
		47	Jiangsu Jingdong Cargo Airlines (JG)/DHT
		48	JSC IrAero Airlines (IO)
		49	Juneyao Airlines (HO)
		50	Kalitta Air (K4)/HAV
		51	Korean Air (KE)
		52	Korean Air Cargo (KE CGO)
		53	Kunming Airlines (KY)
		54	Lanmei Airlines (LQ)
		55	Lao Airlines (QV)
		56	Longhao Airlines (GI)/DHT
		57	Lucky Air (8L)
		58	Mjets Air Sdn Bhd (WW)
		59	Malaysia Airlines (MH)
		60	Mandarin Airlines (AE)
		61	Maskargo (MH CARGO)
		62	Mongolian Airlines (OM)
		63	My Indo Airlines (2Y)
		64	My Jet Express Airlines (N7)
		65	Myanmar Airways International (8M)
		66	National Airlines (N8)/DHT
		67	Nine Air (AQ)
		68	Okay Airways (BK)/DHT
		69	Pattaya Airways (VV)/SCAS
		70	Peach Aviation (MM)
		71	Pradhaan Air Express (6P)/HAV
		72	Qingdao Airlines (QW)/DHT
		73	Ruili Airlines (DR)/DHT
		74	Royal Air Philippines (RW)/SCAS
		75	Shanghai Airlines (FM)
		76	Sichuan Airlines (3U)
		77	Singapore Airlines (SQ)
		78	Singapore Airlines Cargo (SQ CGO)
		79	Sky Lease Cargo (GG)/DHT
		80	Spice Jet (SG)/HAV
		81	Spring Airlines (9C)
		82	STARLUX Airlines (JX)
		83	Sun Air (SAC)
		84	Thai Airways (TG)
		85	Thai Smile (WE)
		86	Tiger Air Taiwan (IT)
		87	T'way Airlines (TW)
		88	Uni Airways (B7)
		89	United Parcel Service (5X)
		90	VASCO (0V)
		91	Vietjet Air (VJ)
		92	Vietnam Airlines (VN)
		93	Vistara (UK)
		94	World Cargo Airlines SDN.BHD (3G)
		95	YTO Cargo Airlines (YG)/DHT
		96	Loong Airlines (GJ)/DHT
		97	Other charter flights
		<b>VIAGS Da Nang Branch:</b>	
		1	Air Busan (BX)
		2	Air China (CA)
		3	Air Macau (NX)
		4	Air Incheon (KJ)
		5	Asiana Airlines (OZ)
		6	Air India (AI)
		7	Air Inter Transport/ Budget Lines (BD)
		8	Bamboo Airways (QH)/PA
		9	Beijing Capital Airlines (JD)/DHT
		10	Air Cambodia (K6)
		11	Cambodia Airways (KR)/DHT
		12	Cebu Pacific (5J)
		13	Centrum Air (C6)
		14	China Airlines (CI)
		15	China Cargo Airlines (CK)
		16	China Eastern Airlines (MU)
		17	China Southern Airlines (CZ)
		18	China Southern Airlines Cargo (CZ CGO)
		19	Chongqing Airlines (OQ)
		20	Colorful Guizhou Airlines (GY)
		21	Druk Air (KB)
		22	Eastar Jet (ZE)
		23	EVA Air (BR)
		24	Hong Kong Airlines (HX)
		25	Hongkong Express Airways (UO)
		26	Japan Airlines (JL)
		27	Jeju Air (7C)
		28	Pacific Airlines (BL)
		29	Jin Air (LJ)
		30	KC International Airlines (3Q)

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6.1	Names of Carriers to which the Insured provides a ground handling service:	31 Korean Air (KE)	49 Royal Air Philippines (RW)/SCAS
		32 Kunming Airlines (KY)	50 Shanghai Airlines (FM)
		33 Lanmei Airlines (LQ)	51 Shenzhen Airlines (ZH)
		34 Lao Airlines (QV)	52 Sichuan Airlines (3U)
		35 Loong Airlines (GJ)/DHT	53 Singapore Airlines (SQ)
		36 Lucky Air (8L)	54 Singapore Airlines Cargo (SQ CGO)
		37 Mjets Air Sdn Bhd (WW)	55 Spring Airlines (9C)
		38 Mahan Air (W5)	56 STARLUX Airlines (JX)
		39 Mongolian Airlines (OM)	57 Sun Air (SAC)
		40 Myanmar Airways International (8M)	58 Tiger Air Taiwan (IT)
		41 My Indo Airlines (2Y)	59 Turkmenistan Airlines (T5)
		42 Nine Air (AQ)	60 Thai Smile (WE)
		43 Pattaya Airways (VV)/SCAS	61 United Parcel Service (5X)
		44 Peach Aviation (MM)	62 VASCO (OV)
		45 Philippine Airlines (PR)	63 Vietnam Airlines (VN)
		46 Polish Airlines (LO)	64 West Air (PN)
		47 Qanot Sharq (HH)	65 Xiamen Airlines (MF)
		48 Raya Airways (TH)	66 Other charter flights
		<b>VIAGS Tan Son Nhat Branch:</b>	
		1 Aeroflot (SU)	29 Etihad Airways Cargo (EY CGO)
		2 Air China (CA)	30 EVA Air (BR)
		3 Air China Cargo (CA CGO)	31 EVA Air Cargo (BR CGO)
		4 Air France (AF)	32 FedEx Express (FX)
		5 Air India (AI)	33 Finnair (AY)
		6 Air India Express (IX)	34 Hong Kong Air Cargo (RH)
		7 Air Inter Transportation- Budget Lines (BD)	35 Hong Kong Airlines (HX)
		8 Atlas Air (5Y)	36 Japan Airlines (JL)
		9 Astral Aviation (8V)	37 Jiangsu Jingdong Cargo Airlines (JG)/DHT
		10 All Nippon Airways (NH)	38 JSC IrAero Airlines (IO)
		11 Bamboo Airways (QH)/PA	39 Kunming Airlines (KY)
		12 Cambodia Airways (KR)/DHT	40 Korean Air (KE)
		13 Air Cambodia (K6)	41 Korean Air Cargo (KE CGO)
		14 Cathay Pacific (CX)	42 Lanmei Airlines (LQ)
		15 Cathay Pacific Cargo (CX CGO)	43 Lao Airlines (QV)
		16 Cebu Pacific (5J)	44 Lucky Air (8L)
		17 Central Airlines (I9)/DHT	45 Mahan Air (W5)
		18 China Airlines (CI)	46 Malaysia Airlines (MH)
		19 China Airlines Cargo (CI CGO)	47 Mongolian Airlines(OM)
		20 China Central Longhao Airlines (GI)/DHT	48 My Indo Airlines (2Y)
		21 China Eastern Airlines (MU)	49 My Jet Express Airlines (N7)
		22 China Southern Airlines (CZ)	50 One Air (HC)
		23 China Southern Airlines Cargo (CZ CGO)	51 Myanmar Airways International (8M)
		24 Chongqing Airlines (OQ)	52 Mjets Air Sdn Bhd (WW)
		25 Colorful Guizhou Airlines (GY)	53 Nine Air(AQ)
		26 Druk Air (KB)	54 Pattaya Airways (VV)/SCAS
		27 Eastar Jet (ZE)	55 Pacific Airlines (BL)
		28 Etihad Airways (EY)	56 Peach Airlines (MM)

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**VIETNAM AIRPORT GROUND SERVICES COMPANY LIMITED (VIAGS)**  
**AIRPORT GROUND HANDLERS QUESTIONNAIRE**

Note	Questionnaire	2025	
6,1	Names of Carriers to which the Insured provides a ground handling service:	57 Philippine Airlines (PR)	69 Tarom (RO)
		58 Qingdao Airlines (QW)/DHT	70 Thai Airways (TG)
		59 Raya Airways (TH)	71 Thai Express Air (EX)
		60 Royal Air Philippines (RW)/SCAS	72 Thai Smile (WE)
		61 Ruili Airlines (DR)/DHT	73 Turkmenistan Airlines (T5)
		62 Shanghai Airlines (FM)	74 United Parcel Service (5X)
		63 Singapore Airlines (SQ)	75 VASCO (OV)
		64 Singapore Airlines Cargo (SQ CGO)	76 Vietnam Airlines (VN)
		65 Spring Airlines (9C)	77 World Cargo Airlines SDN.BHD (3G)
		66 STARLUX Airlines (JX)	78 West Air (PN)
		67 Sun Air (SAC)	79 Other charter flights
		68 Sin Kung Airways	
		<b>VIAGS Long Thanh Branch</b>	
		Further information will be updated once available	
6,2	Names of General Sales Agent to which the Insured provides a ground handling service:	1 DHT Aviation	5 T&T CO.,LTD
		2 Golden Wing Aviation	6 Blue Sky Airways
		3 HAV Aviation	7 Thang Long Central
		4 Sky connect Aviation Services	8 Global Aviation Services Joint Stock Company
7,1	Types of aircraft in respect of which services are provided (Carriers)	<b>VIAGS Noi Bai Branch:</b>	
		1 M0: A319, A320	
		2 SU: A330, B777, B767, IL96, A320, A321, A350, B737	
		3 RF: A320	
		4 F5: B747-400F	
		5 MP: B737-800F	
		6 K6: AT72, A320, A321	
		7 CA: B737, A321, B777, B747, A330, B787, A319, A320	
		8 CA CGO: A330-200F, B747-400F, B777-200F	
		9 AF: A330, A340, B777, B747, B747F, B777F	
		10 LD: A330F, A300-600F	
		11 AI: A319, A320, A321, A350, B737, B777, B787	
		12 IX: B737-800, B737 Max 8/10, A320, A320-Neo, A321-Neo	
		13 BD: B737-800F	
		14 NX: A319, A320, A321	
		15 RS: A321	
		16 KJ: B737F, B747F, B767F	
		17 NH: B787-8, B787-9, B767, B777-300, B767F, all type Aircraft of JASDF	
		18 IZ: A330-200	
		19 OZ: A320, A321, A330, B777, B747, A350, B767	
		20 5Y: B747F	
		21 8V: B737-400, B767-300ER, Embraer 190F	
		22 QH: A320, A321, B737	
		23 KR: A319, A320	
		24 CX: B747 F, A320, A321, A330, A350, B777, B747-400F, B747-800F, B773	
		25 CX CGO: B747-400F, B747-800F	
		26 5J: A320, A321, A330, ATR72-500F	
		27 C6: A320, A321, A330, B757F, B767F	

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**VIETNAM AIRPORT GROUND SERVICES COMPANY LIMITED (VIAGS)**  
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Note	Questionnaire	2025
7.1	Types of aircraft in respect of which services are provided (Carriers)	28 CI: B737-800, A321, A330-300, B747, B777, A350, B747, A340, B747F, B777F, A300-600R, A321 NEO, B777-300, B777-300ER, B777-200F
		29 CI CGO: B747F, B777F, B777-200F
		30 CK: B777F
		31 I9: B737-300F, B737-800F
		32 MU: A320, A319, A321, A330, A350, B737, B777, B787, A320 NEO, B737-800, B737-8, B737-700, B787-9, A350-900
		33 CZ: ERJ 190, A320, A321, A319, A350, B747, B737, B777, B787, A330, B747F, B777F, B787-800, B787-900, B738, B737-8MAX, B737-700
		34 CZ CGO: B747F, B777F
		35 OQ: A320, A319
		36 EK: B747F; B777F
		37 EY: A330F, B777F, B747F, A320, A321, B787-9, B787-10, B777-300, A350, A380
		38 EY CGO: B777F
		39 BR: MD 11, MD 11F, MD90, A321, A330, B767, B777, B787, B747, B747F, B777F, B787-9, B787-10
		40 BR CGO: B747F, B777F
		41 FY: AT72, B737-800,
		42 GX: A320, E190
		43 UO: A320, A321
		44 6E: A320, A321, A321F
		45 JL: B787, B767, B737, B767F
		46 BL: A320, A321, B737
		47 JG: B737-800F
		48 IO: SSJ100
		49 HO: B787, A320, A321
		50 K4: B747F
		51 KE: A220; A330-200, A330-300, B777-300, B777-200, B77W; B747, B737-800, B737-900, B787, B747F, B777F, B747-800F, GLEX, BD700, B737-800, A321, A300, B787-900
		52 KE CGO: B747F, B747-800F, B777F, A330-200, A330-300, B777-300, B777-200, B77W, B747-400, B787
		53 KY: B737-700/800/MAX
		54 LQ: A319, A320, A321
		55 QV: A320, ATR72, C909
		56 GI: B737F
		57 8L: B737-700, B737-800, A320, A319
		58 WW: B737-400F, B737-800F
		59 MH: B737, A330, A330-200, A350-900, A330F, B747, B777, A320, A321
		60 AE : B737-800, ERJ-190
		61 MH CARGO: A330F
		62 OM: B737, B767, B787
		63 2Y: B737-300F/400F
		64 N7: B737F
		65 8M: A319, A320, E190, ATR72, B737-300F
		66 N8: B747F
		67 AQ: B737
		68 BK: B737
		69 VV: ATR72-500
		70 MM : A320-200, A320
		71 6P: A320-100, A320-200, A320



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Note	Questionnaire	2025	
7,1	Types of aircraft in respect of which services are provided (Carriers)	72	QW: A320
		73	DR: B737-700, B737-800, B737 Max
		74	RW: A319, A320
		75	FM: CRJ, A319, A320, A321, A330, A340, A350, B737, B777, B787, B757, A300, B737-200, B737-300, B787-9, A350-900, A320NEO, B737-8
		76	3U: A321, A330, A320, A321F
		77	SQ: B777; A330, A350, A319, A320, B737-800, B737-8MAX, A340, A310, B787, B787-10, A350-900, B747F
		78	SQ CGO: B747-F
		79	GG: B747F, B777F
		80	SG: B737F
		81	9C: A320 Series, A321 Neo
		82	JX: A321Neo, A330-900, A350-900, A350-100
		83	SAC: G650ER
		84	TG: A350-900, B787-800, B787-900, B777-300ER, A330, A320, A350, A321, B737, B777, B787, A310, A300-600, B777-200, B777-200ER
		85	IT: A320
		86	TW: B737-800, B737 MAX 8, B737, B738
		87	WE: A320
		88	B7: MD90, A321
		89	5X: B747-400F, B747-800F, B767F, B757F, B767-300F, B757-200F
		90	0V: ATR72
		91	VJ: A320, A321, A330, B737
		92	VN: ATR72, A320, A321, A330, A350, B777, B787, A321NEO
		93	UK: A320
		94	3G: B737-800F
		95	YG: B757F, B767F
		96	GJ: A320
		97	Other charter flight: All types of aircrafts
		<b>VIAGS Da Nang Branch:</b>	
		1	BX: B737, A321
		2	CA: B737
		3	NX: A319, A320, A321
		4	KJ: B767-300ERSF
		5	OZ: A320, A321, B767, A330, A350, B777, B747, A321 NEO
		6	AI: A320
		7	BD: B737-800F
		8	QH: B787, A321
		9	JD: A319, A320
		10	K6: ATR72, A320, A321
		11	KR: A319, A320
		12	5J: A319, A320, A330, ATR72-500F
		13	C6: A320, A321
		14	CI: EJ, B737-800, A330-300, A340, B747, B777, A321NEO, B777-300, B747-400, A340-300, B737
		15	CK: B777F
		16	MU: B737, A319, A320, A321, A320NEO, A333, A332, B787-9, A350-900, B777-300ER
		17	CZ: EJ, B737, A320, B738, A321, A330, B777, B787-8, B737-700, A319, A350, B737-8MAX, B787-9, B777F, B747F
		18	CZ CGO: B747F, B777F

T.N.H.H.

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Note	Questionnaire	2025
7.1	Types of aircraft in respect of which services are provided (Carriers)	19 OQ: A320, A319
		20 GY: E190, A320, A32ONEO
		21 KB: A319, A320
		22 ZE: B737
		23 BR: A321, A330, B787-9, B777, B787-10
		24 HX: A350, A320, A330
		25 UO: A320, A321
		26 JL: B737, B767, B787
		27 7C: B737-800, B737
		28 BL: A320, A321, B737
		29 LJ: B737, B777
		30 3Q: A320, A321
		31 KE: B737, B777-200, B777W, B777-300, A330, B747, A220, A321, B787-900, A300
		32 KY: B737-700/800/MAX
		33 LQ: A319, A320
		34 QV: ATR72, A320, C909
		35 GJ: A320
		36 8L: B737, A319, A320
		37 WW: B737-400F, B737-800F
		38 W5: A340
		39 OM: B737, B767
		40 8M: A319, A320, E190, ATR72, B737, B737-300F
		41 2Y: B737-300F/400F
		42 AQ: B737
		43 VV: ATR72-500
		44 MM: A320-200
		45 PR: A330, A320, A321, B777, A340, A319, B737, B747, A350, A320-100, A320-200, A321-100, A321-200, B747-400, B777-300ER, A350-900, A321 NEO
		46 LO: B737-800, B737 MAX8, B777-200ER, B787-9, Embraer 170/175/190/195
		47 HH: A321, A330
		48 TH: B727F, B757F, B767F, B737-400F, A321, B727-200F, B767-200F
		49 RW: A319, A320
		50 FM: B737, A319, A320, A321, A320NEO, B737-700, B737-800, B737-8, A330-200, A330-300, A350-900, B787-9, B777-300ER
		51 ZH: A319, A320, A321Neo, B737-700/800/900/8MAX, A330-300, A320 NEO
		52 3U: A320, A321, A321F
		53 SQ: A319, A320, B737, B737-800, B787-10, B777-300, A350-900
		54 SQ CGO: B747-F
		55 9C: A320 Series, A321 Neo
		56 JX: A321Neo, A330-900, A350-900, A350-100
		57 SAC: G650ER
		58 IT: A320
		59 T5: B777-200LR, B757-200, B737-800/700, B777-300ER, A330-200
		60 WE: A320
		61 5X: B747-400F, B747-800F, B767F, B757F, B767-300F, B757-200F
		62 0V: ATR72
		63 VN: ATR72, A320, A321, A330, A350, B777, B787
		64 PN: A319, A320, A321



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**VIETNAM AIRPORT GROUND SERVICES COMPANY LIMITED (VIAGS)**  
**AIRPORT GROUND HANDLERS QUESTIONNAIRE**

Note	Questionnaire	2025
7.1	Types of aircraft in respect of which services are provided (Carriers)	65 MF: B737-700/800, B757-200, B787-8, A319, A320, A320NEO, A321, A330-200, A330-300, A350-900, B787-9, B777-300ER
		66 Other charter flight: All types of aircrafts
		<b>VIAGS Tan Son Nhat Branch:</b>
		1 SU: A330, B777, B767, IL96, A320, A321, A350, B737
		2 CA: B737, A321, A330, A319, A320, A321NEO, B757, B767
		3 CA CGO: A330-200F, B747-400F, B777-200F
		4 AF: A330, A340, B777, B747, B747F, B777F, A340-300, A330-200
		5 AI: A319, A320, A321, A350, B737, B777, B787, A350-900, A350-1000, B737-800, B737-8MAX, B777-200LR, B777-300ER, B787-8, B787-9
		6 IX: B737-800, B737 Max 8/10, A320, A320-Neo, A321-Neo
		7 BD: B737-800F
		8 5Y: B747-400, B767-300ER, B737-800, B747-400, B747-400F, B747-8F, B767-300ERF, B77F
		9 8V: B737-400, B767-300ER, Embraer 190F
		10 NH: B787-8, B787-9, B767, B777-300, B767F, all type Aircraft of JASDF
		11 QH: B787, A321
		12 KR: A319, A320
		13 K6: AT72, A320, A321
		14 CX: B747 F, A320, A321, A330, A350, B777, B747-400F, B747-800F, B773, A350-900, B777-300
		15 CX CGO: B747 F, B747-400F, B747-800F
		16 5J: A320, A321, A330, ATR72-500F
		17 I9: B737-300F, B737-800F
		18 CI: B737-800, A321, A330-300; B747; B777, A350, B747, A340, B747F, B777F, A300-600R, A321 NEO, B777-300, B777-300ER, B777-200F, B747SP, B747-200, B747-400, A350-900, A321NEO.
		19 CI CGO: B747F, B777F, B777-200F
		20 GI: B737F
		21 MU: A320, A319, A321, A330, A350, B737, B777, B787, A320 NEO, B737-800, B737-8, B737-700, B787-9, A350-900, A330-200, A330-300
		22 CZ: ERJ 190, A320, A321, A319, A350, B747, B737, B777, B787, A330, B747F, B777F, B787-8, B787-9, B738, B737-8MAX, B737-700
		23 CZ CGO: B747F, B777F
		24 OQ: A320, A319
		25 GY: E190, A320, A320NEO
		26 KB: A319, A320
		27 ZE: B737
		28 EY: A320, A321, A330, A350, B787-9, B777, A380, B777F
		29 EY CGO: B777F
		30 BR: MD 11, MD 11F, MD90, A321, A330, B767, B777, B787, B747, B747F, B777F, B787-9, B787-10
		31 BR CGO: B747F, B777F
		32 FX: A310F, MD11F, A300F, B767F, B757F, A300-600ST, B767-300F, B777-200LR
		33 AY: A330, A330-200, B757-200, A340, A350, A350-900
		34 RH: A330-200F
		35 HX: A330-200, A320-100, A320-200, A330-300, A320, A330
		36 JL: B787, B767, B737
		37 JG: B737-800F
		38 IO: SSJ100
		39 KY: B737-700/800/MAX
		40 KE: A220; A330-200, A330-300, B777-300, B777-200, B77W; B747, B737-800, B737-900, B787, B747F, B777F, B747-800F, GLEX, BD700, B737-800, A321, A300, B787-900
		41 KE CGO: B747F, B747-800F, B777F, A330-200, A330-300, B777-300, B777-200, B77W, B747-400, B787
		42 LQ: A319, A320, A321
		43 QV: A320, ATR72, C909
		44 8L: B737-700, B737-800, A320, A319



**VIETNAM AIRPORT GROUND SERVICES COMPANY LIMITED (VIAGS)**  
**AIRPORT GROUND HANDLERS QUESTIONNAIRE**

Note	Questionnaire	2025
7.1	Types of aircraft in respect of which services are provided (Carriers)	45 W5: A340
		46 MH: B737, A330, A330-200, A350-900, A330F, B747, B777, A320, A321
		47 OM: B737, B767, B787
		48 2Y: B737-300F/400F
		49 N7: B737F
		50 HC: B747-400F, B777F
		51 8M: A319, A320, E190, ATR72, B737-300F
		52 WW: B737F, B737-400F, B737-800F
		53 AQ: B737
		54 VV: ATR72-500
		55 BL: A320, A321, B737
		56 MM: A320-200, A320
		57 PR: A330, A320, A321, B777, A340, A319, B737, B747, A350, A320-100, A320-200, A321-100, A321-200, B747-400, B777-300ER, A350-900, A321 NEO
		58 QW: A320
		59 TH: B727F, B757F, B767F, B737-400F, A321, B727-200F, B767-200F
		60 RW: A319, A320
		61 DR: B737
		62 FM: CRJ, A319, A320, A321, A330, A340, A350, B737, B777, B787, B757, A300, B737-200, B737-300, B787-9, A350-900, A320NEO, B737-800, B737-700, B767, A320NEO.
		63 SQ: B777; A330, A350, A319, A320, B737-800, B737-8MAX, A340, A310, B787, B787-10, A350-900, B747F, B737
		64 SQ CGO: B747-F
		65 9C: A320 Series, A321 Neo
		66 JX: A321Neo, A330-900, A350-900, A350-100
		67 SAC: G650ER
		68 Sin Kung Airways: B737-400F
		69 RO: ATR72, B737-800, B737 MAX 8
		70 TG: A350-900, B787-800, B787-900, B777-300ER, A330, A320, A350, A321, B737, B777, B787, A310, A300-600, B777-200, B777-200ER
		71 EX: B737F
		72 WE: A320
		73 T5: B777-200LR, B757-200, B737-800/700, B777-300ER, A330-200
		74 5X: B747-400F, B747-800F, B767F, B757F, B767-300F, B757-200F
		75 0V: ATR72
		76 VN: ATR72, A320, A321, A330, A350, B777, B787, A321NEO
		77 3G: B737F
		78 PN: A319, A320, A321
		79 Other charter flight: All types of aircrafts
		<b>VIAGS Long Thanh Branch</b>
		We will update once the information is available
7.2	Types of aircraft in respect of which services are provided (GSA)	Charter: C90-SE, C750, C130H, E190, CESSNA C20, C2A, LJ35, F900, G4, G200, G550, G650, H25B, BE40, C208, CE-208B, FA2000, B350, CL60, CL605, C130, C17, E190, DC-3T, FA7X, G5, C550, C680, G450, C2A, P-3C, GLEX, F70, MA60, AT72, IAI 1124, BE350, CRJ1, CRJ200, E50P, A319, A320, A321, A300, A330, A340, A350, A380; A220; B707, B717, B727, B737, B747, B757, B767, B777; B787; IL62, IL76, IL96, TU154, TU204, S100, AN24, AN124, C909 and other A/C types

**VIETNAM AIRPORT GROUND SERVICES COMPANY LIMITED (VIAGS)**  
**AIRPORT GROUND HANDLERS QUESTIONNAIRE**

Note	Questionnaire	2025	
8	Is an IATA Ground Handling Agreement incorporating Article 8 [Liability and Indemnity] agreed with all carriers. Please provide details		
	Basis of Article 8 or 8.50?	- 8 or 8.1, 8.2, 8.3, 8.5 - Cover for indemnity in case of any violation of applicable Personal Data Protection Regulations that is agreed with Carrier.	
	<i>If Article 8.50 applicable, limit of indemnity given by ground handler to carrier in excess of USD 3,000?</i>	Not exceeded USD 1,500,000	
	If not IATA Ground Handling Agreement, please supply details of standard Contract Indemnity, if any:		
9	What is the Insured responsible for:		
	Please provide details of work and turnover (actual turnover for the past 12 months and estimated for the next 12 months) for each of the following activities:	2024 (million dong)	2025 (01/01/2025 - 30/06/2025) (million dong)
	a) Representation & accommodation		
	b) Load control & communication		
	c) Unit load device control		
	d) Passenger & baggage		
	e) Cargo & mail		
	f) Ramp		
	g) Aircraft servicing		
	h) Surface transport		
	i) Supervision & administration		
	j) Ground handling service	VIAGS Noi Bai Branch: 976.624 VIAGS Da Nang Branch: 308.409 VIAGS Tan Son Nhat Branch: 1,074.794	VIAGS Noi Bai Branch: 582.203 VIAGS Da Nang Branch: 159.306 VIAGS Tan Son Nhat Branch: 612.770
	k) Cargo handling service	VIAGS Da Nang Branch: 21.310	VIAGS Da Nang Branch: 10.176
	l) Storage of cargo		
	m) Loading and unloading of cargo		
	n) Other revenues	VIAGS Noi Bai Branch: 36.805 VIAGS Da Nang Branch: 21.042 VIAGS Tan Son Nhat Branch: 76.800	VIAGS Noi Bai Branch: 16.043 VIAGS Da Nang Branch: 9.846 VIAGS Tan Son Nhat Branch: 35.819



**VIETNAM AIRPORT GROUND SERVICES COMPANY LIMITED (VIAGS)**  
**AIRPORT GROUND HANDLERS QUESTIONNAIRE**

Note	Questionnaire	2025	
9	Any cover that is ultimately provided will be in respect of legal liability for bodily injury/ property damage following an occurrence arising out of the Insured's aviation activities only.		
10	If previously insured, give details of any paid and outstanding claims.		
	If uninsured, give details of any payments made to claimants.		

I/we declare that to the best of our knowledge and belief the above statements are true and that no material information has been withheld.

Signing this form does not blind the proposer to complete the insurance but it is agreed that this form shall be the basis of the contract should a policy be issued.

Date:

Signature of Proposer:

Company stamp:

*Ho Chi Minh City,* 2025.  
**CHIEF EXECUTIVE OFFICER**



**Nguyễn Xuân Phúc**